



# **advisor**

## Advisor configurator software

Increasing your  
operational efficiency



# Advisor configurator makes a difference

Alarm monitoring centres manage a critical support for customers through all phases of customer security, whether it is protection against intrusion, theft, or any other critical conditions, all day, every day. Flexibility and efficiency are key for monitoring centers as multiple operators can be connected with multiple panels in the field.

Imagine the efficiency that can be achieved when 50+ operators can connect to over 100 panels simultaneously using a shared database with over 250K panels. Advisor Configurator provides monitoring stations with a powerful management tool that can increase efficiency and enables you to get closer to customers, helping you to provide a better service:

- The Advisor Configurator is designed to remotely configure, diagnose and interact with all enabled Advisor.  
Advanced and Advisor Master panels in the field.
- This provides an immediate view on the situation, without having installers to investigate on location.
- Advisor Configurator enables panels to be quickly and remotely connected at any time, reducing unplanned visits and improving reaction time to end user requests.
- Advisor Configurator reduces operator handling time and optimizes efficiency by creating automated actions and tasks, driving productivity thanks to a communication server that can be shared by multiple operators and by the task scheduler.
- Technical support requires less time as configuration can be done remotely. So not always the expert has to be on location.
- Command and Control functionality.
- All control panels can run a Command & Control session with the ATS8550. This will provide a complete overview of the panel status including zone, area, communication path, etc. The ATS8550 can provide full control over the panel remotely.
- Creating different types of reports.

## A powerful way to support CMS activities

### Detailed Reports

Different types of reports can be generated through Advisor Configurator.

Configuration reports: provide an overview of the panel configuration,

Maintenance reports: provide a system status overview and event logs, update time and date ...

A comparison report: highlight the differences between the configurations of the database and a panel or between the current configuration and a previously restored version. It will also allow you to track who made the remote changes and when.

All these reports can be generated manually or automatically via the task scheduler.

### Remote Command and Control capabilities

All enabled Advisor Advanced and Advisor Master Panels in the field can be remotely configured and diagnosed, providing full control.

Offering added value services to your clients and improving cost reduction and efficiency, Advisor Configurator provides you with a complete overview of the status of the panel, including zones, areas, communication paths, etc.

### Task Scheduler

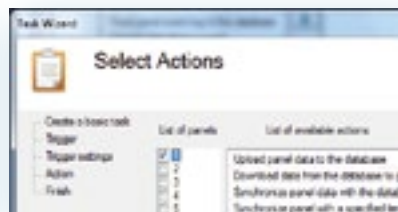
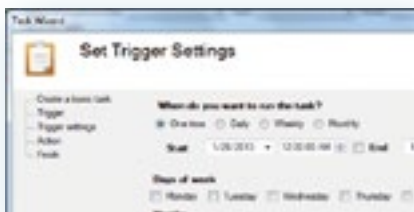
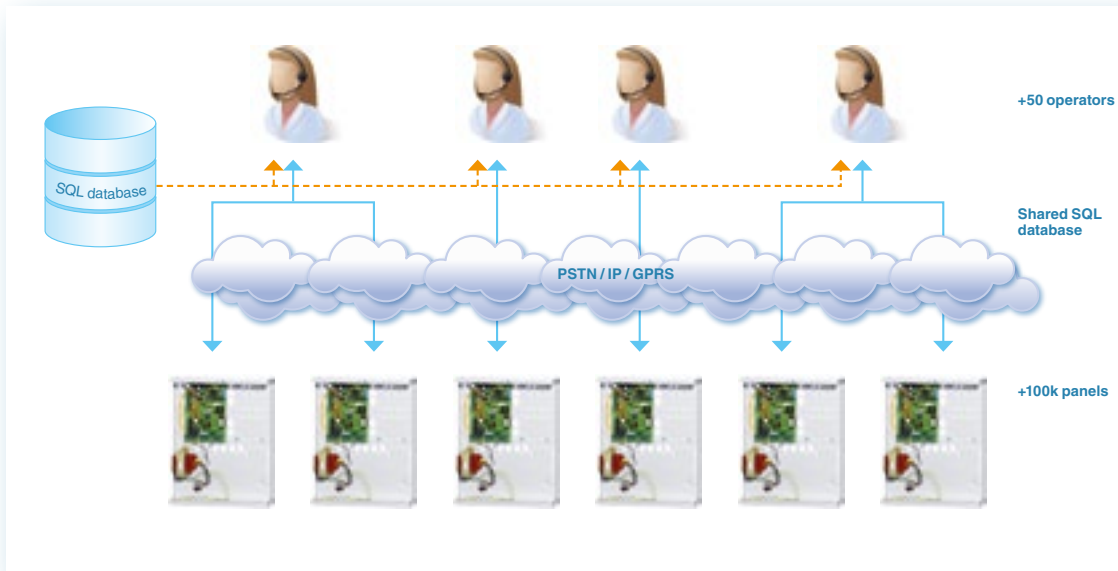
Whether you choose to execute a task only once or repeatedly, whether you choose one panel or multiple panels, setting up a task via the wizard or import function is easy and straightforward.

The event log will keep you informed on the status of all tasks and it offers an easy way to recreate a task.

You can see the status of all tasks at all times and the results can be stored in a report.

#### Type of tasks:

- Synchronise a panel with a specified template file
- Change the date/time in a panel
- Generate panel devices status report
- Connection test report (using every available communication channel)
- Read and generate activation zones report (a change in a panel firmware is needed to track the activation)
- Isolated zones report (lists zones that are set as isolated in the panel configuration)
- Arm one, multiple or all areas available in the panel.
- This can also be done using a command from the automation software.
- Make PIRcam pictures to test that cameras are installed and confirm that the test succeeded.



## Integration

The ATS8550 offers the possibility for integration into automation software solutions. A single click on a button in your automation software results in opening the ATS8550 GUI automatically connected to the panel of choice. Even a task to arm a panel in the field can be initiated by the automation software. Automation makes it all easier.

Advisor Configurator can be integrated in the automation software solutions.

Advisor Configurator provides benefits not just for the Monitoring station but also for the final customer:

A high level of responsiveness when issues occur.

Advisor Configurator allows remote changes on customer's request.

Advisor Configurator simply provides a more efficient way of operating that results in a better service to your customers.

## Product variants and product items

### Demo Package

- 5 panels
- 2 GUIs to run in parallel
- 1 communication service
- Task scheduler

### Intro package

- 250 panels
- 5 GUIs to run in parallel
- 1 communication service
- Task scheduler

### Midsize package

- 1500 panels
- 20 GUIs to run in parallel
- 2 communication services
- Task scheduler

### Full size package

- 10K panels
- 20 GUIs to run in parallel
- 2 communication services
- Task scheduler

### Enterprise package

- Unlimited panels
- 1000 GUIs to run in parallel
- 5 communication services
- Task scheduler



## Specifications

### Minimal computer requirements .NET framework 3.5

Windows XP sp.3, Windows 7 (32, 64 bit)

400 MHz Pentium processor or equivalent (minimum); 1GHz Pentium processor or equivalent (recommended) RAM:256 MB (minimum); 1GB (recommended)

Up to 500 MB of available space may be required

Display: 1024 x 768, 32-bit (minimum)

Network card

SKU	Max. number of panels	Max. number of comm. services	Max. number of GUIs simultaneously	Max. number of connections/service
ATS8550	5	1	2	PSTN depending on the COM ports available.
ATS8551	250	1	5	IP depending on IT infrastructure.
ATS8552	1,500	2	5	SQL requirements.
ATS8553	10,000	2	20	SQL database MS.
ATS8554	Lim. by SQL	5	1,000	SQL 2005 or 2008.

## Ordering information

Part No.	Description
ATS8550	Multi Client SW – Install files
ATS8551	Multi Client SW – Intro license key
ATS8552	Multi Client SW – Mid-size license key
ATS8553	Multi Client SW – Full-size license key
ATS8554	Multi Client SW – Enterprise license key
ATS8591	Maintenance & support pack for ATS8551
ATS8592	Maintenance & support pack ATS8552
ATS8593	Maintenance & support pack ATS8553
ATS8594	Maintenance & support pack ATS8554



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