

Copyright

© 2022 Carrier. All rights reserved. Specifications subject to change without prior notice.

This document may not be copied in whole or in part or otherwise reproduced without prior written consent from Carrier, except where specifically permitted under US and international copyright law.

Trademarks and patents

TruVision names and logos are a product brand of Aritech, a part of Carrier. Other trade names used in this document may be trademarks or registered trademarks of the manufacturers or vendors of the respective products.

Manufacturer

PLACED ON THE MARKET BY:

Carrier Fire & Security Americas Corporation Inc.

13995 Pasteur Blvd, Palm Beach Gardens, FL 33418, USA

**AUTHORIZED EU REPRENSENTATIVE:** 

Carrier Fire & Security B.V.

Kelvinstraat 7, 6003 DH Weert, Netherlands

**FCC** compliance

Class A: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

**FCC** conditions

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This Device must accept any interference received, including interference that may cause undesired operation.

European Union directives

**12004/108/EC (EMC directive):** Hereby, UTC Fire & Security Americas Corporation, Inc., declares that this device is in compliance or with the essential requirements and other relevant provisions of Directive 2004/108/EC



**2012/19/EU (WEEE directive):** Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

Product warnings and disclaimers

THESE PRODUCTS ARE INTENDED FOR SALE TO AND INSTALLATION BY QUALIFIED PROFESSIONALS. CARRIER FIRE & SECURITY CANNOT PROVIDE ANY ASSURANCE THAT ANY PERSON OR ENTITY BUYING ITS PRODUCTS, INCLUDING ANY "AUTHORIZED DEALER" OR "AUTHORIZED RESELLER", IS PROPERLY TRAINED OR EXPERIENCED TO CORRECTLY INSTALL FIRE AND SECURITY RELATED PRODUCTS.

For more information on warranty disclaimers and product safety information, please check https://firesecurityproducts.com/policy/product-warning/ or scan the following code:



Certification

CE SE FE UN LK

Contact information EMEA: https://firesecurityproducts.com

Australian/New Zealand: https://firesecurityproducts.com.au/

Product documentation

Please consult the following web link to retrieve the electronic version of the product documentation. The manuals are available in several languages.



## Content

# Important information 3 Limitation of liability 3 Product Warnings 3 Warranty Disclaimers 4 Intended Use 5 Advisory messages 5 Introduction 6 Package contents 6 Key features 6 First-time use 6 Default network settings 7

## Product description 9

Hardware 9
Video wall description 10
Configuration menu tree 11

Accessing the web browser 7

Tips on creating a strong password: 7

Device manager network settings 8

## System configuration 12

System settings 12 Maintenance 13 User management 14

#### Network configuration 16

TCP/IP settings 16 DDNS settings 17 HTTPS settings 18

#### Decoding configuration 20

Stream configuration 20
Transparent channel 20
Synchronous Output Settings 21
Display options 22

#### Security control 23

## Configuring the video wall 24

Video wall layout 24 Monitor resolutions 25 Add, modify or delete video streams 26

#### Using the decoder 30

Add device streams in the monitors 30

Adjust the size of a stream tile 30
Select a predefined layout 31
Freely position a video tile 32
Set up scenes 33
Manage the decoding of a video tile 35
Set up a sequence of streams in a tile 35

Appendix: Supported devices 36

# Important information

## **Limitation of liability**

To the maximum extent permitted by applicable law, in no event will Carrier be liable for any lost profits or business opportunities, loss of use, business interruption, loss of data, or any other indirect, special, incidental, or consequential damages under any theory of liability, whether based in contract, tort, negligence, product liability, or otherwise. Because some jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages the preceding limitation may not apply to you. In any event the total liability of Carrier shall not exceed the purchase price of the product. The foregoing limitation will apply to the maximum extent permitted by applicable law, regardless of whether Carrier has been advised of the possibility of such damages and regardless of whether any remedy fails of its essential purpose.

Installation in accordance with this manual, applicable codes, and the instructions of the authority having jurisdiction is mandatory.

While every precaution has been taken during the preparation of this manual to ensure the accuracy of its contents, Carrier assumes no responsibility for errors or omissions.

# **Product Warnings**

YOU UNDERSTAND THAT A PROPERLY INSTALLED AND MAINTAINED ALARM/SECURITY SYSTEM MAY ONLY REDUCE THE RISK OF EVENTS SUCH AS BURGLARY, ROBBERY, FIRE, OR SIMILAR EVENTS WITHOUT WARNING, BUT IT IS NOT INSURANCE OR A GUARANTEE THAT SUCH EVENTS WILL NOT OCCUR OR THAT THERE WILL BE NO DEATH, PERSONAL INJURY, AND/OR PROPERTY DAMAGE AS A RESULT.

THE ABILITY OF CARRIER PRODUCTS, SOFTWARE OR SERVICES TO WORK PROPERLY DEPENDS ON A NUMBER OF PRODUCTS AND SERVICES MADE AVAILABLE BY THIRD PARTIES OVER WHICH CARRIER HAS NO CONTROL AND FOR WHICH CARRIER SHALL NOT BE RESPONSIBLE INCLUDING, BUT NOT LIMITED TO, INTERNET, CELLULAR AND LANDLINE CONNECTIVITY; MOBILE DEVICE AND OPERATING SYSTEM COMPATIBILITY; MONITORING SERVICES; ELECTROMAGNETIC OR OTHER INTERFERENCE, AND PROPER INSTALLATION AND MAINTENANCE OF AUTHORIZED PRODUCTS (INCLUDING ALARM OR OTHER CONTROL PANEL AND SENSORS).

ANY PRODUCT, SOFTWARE, SERVICE OR OTHER OFFERING MANUFACTURED, SOLD OR LICENSED BY CARRIER, MAY BE HACKED, COMPROMISED AND/OR CIRCUMVENTED AND CARRIER MAKES NO REPRESENTATION, WARRANTY, COVENANT OR PROMISE THAT ITS PRODUCTS (INCLUDING SECURITY PRODUCTS), SOFTWARE, SERVICES OR OTHER OFFERINGS WILL NOT BE HACKED, COMPROMISED AND/OR CIRCUMVENTED.

CARRIER DOES NOT ENCRYPT COMMUNICATIONS BETWEEN ITS ALARM OR OTHER CONTROL PANELS AND THEIR WIRELESS OUTPUTS/INPUTS INCLUDING BUT NOT LIMITED TO, SENSORS OR DETECTORS UNLESS REQUIRED BY

APPLICABLE LAW. AS A RESULT THESE COMMUNICATIONS MAY BE INTERCEPTED AND COULD BE USED TO CIRCUMVENT YOUR ALARM/SECURITY SYSTEM.

THE EQUIPMENT SHOULD ONLY BE OPERATED WITH AN APPROVED POWER ADAPTER WITH INSULATED LIVE PINS.

DO NOT CONNECT TO A RECEPTACLE CONTROLLED BY A SWITCH.

THIS UNIT INCLUDES AN ALARM VERIFICATION FEATURE THAT WILL RESULT IN A DELAY OF THE SYSTEM ALARM SIGNAL FROM THE INDICATED CIRCUITS. THE TOTAL DELAY (CONTROL UNIT PLUS SMOKE DETECTORS) SHALL NOT EXCEED 60 SECONDS. NO OTHER SMOKE DETECTOR SHALL BE CONNECTED TO THESE CIRCUITS UNLESS APPROVED BY THE LOCAL AUTHORITY HAVING JURISDICTION.

**WARNING!** The equipment should only be operated with an approved power adapter with insulated live pins.

**Caution**: Risk of explosion if battery is replaced by an incorrect type. Dispose of batteries according to the instructions. Contact your supplier for replacement batteries.

## **Warranty Disclaimers**

CARRIER HEREBY DISCLAIMS ALL WARRANTIES AND REPRESENTATIONS, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTIES, THE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

(USA only) SOME STATES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. YOU MAY ALSO HAVE OTHER LEGAL RIGHTS THAT VARY FROM STATE TO STATE.

CARRIER DOES NOT MAKE ANY CLAIMS OR WARRANTIES TO YOU OF ANY KIND REGARDING ANY PRODUCT, SOFTWARE OR SERVICE'S POTENTIAL, ABILITY, OR EFFECTIVENESS TO DETECT, MINIMIZE, OR IN ANYWAY PREVENT DEATH, PERSONAL INJURY, PROPERTY DAMAGE, OR LOSS OF ANY KIND WHATSOEVER.

CARRIER DOES NOT REPRESENT TO YOU THAT ANY PRODUCT (INCLUDING SECURITY PRODUCTS), SOFTWARE, SERVICE OR OTHER OFFERING MAY NOT BE HACKED, COMPROMISED AND/OR CIRCUMVENTED.

CARRIER DOES NOT WARRANT THAT ANY PRODUCT (INCLUDING SECURITY PRODUCTS), SOFTWARE OR SERVICE MANUFACTURED, SOLD OR LICENSED BY CARRIER WILL PREVENT, OR IN ALL CASES PROVIDE ADEQUATE WARNING OF OR PROTECTION FROM, BREAK-INS, BURGLARY, ROBBERY, FIRE, OR OTHERWISE.

CARRIER DOES NOT WARRANT TO YOU THAT ITS SOFTWARE OR PRODUCTS WILL WORK PROPERLY IN ALL ENVIRONMENTS AND APPLICATIONS AND DOES NOT WARRANT ANY PRODUCTS AGAINST HARMFUL ELECTROMAGNETIC INTERFERENCE INDUCTION OR RADIATION (EMI, RFI, ETC.) EMITTED FROM EXTERNAL SOURCES

CARRIER DOES NOT PROVIDE MONITORING SERVICES FOR YOUR ALARM/SECURITY SYSTEM ("MONITORING SERVICES"). IF YOU ELECT TO HAVE MONITORING SERVICES YOU MUST OBTAIN SUCH SERVICE FROM A THIRD PARTY AND CARRIER MAKES NO REPRESENTATION OR WARRANTY WITH RESPECT TO SUCH SERVICES INCLUDING WHETHER OR NOT THEY WILL BE COMPATIBLE WITH THE PRODUCTS, SOFTWARE OR SERVICES MANUFACTURED, SOLD OR LICENSED BY CARRIER.

#### **Intended Use**

Use this product only for the purpose it was designed for; refer to the data sheet and user documentation. For the latest product information, contact your local supplier or visit us online at firesecurityproducts.com.

The system should be checked by a qualified technician at least every 3 years and the backup battery replaced as required.

## **Advisory messages**

Advisory messages alert you to conditions or practices that can cause unwanted results. The advisory messages used in this document are shown and described below.

**WARNING:** Warning messages advise you of hazards that could result in injury or loss of life. They tell you which actions to take or to avoid in order to prevent the injury or loss of life.

**Caution**: Caution messages advise you of possible equipment damage. They tell you which actions to take or to avoid in order to prevent the damage.

**Note:** Note messages advise you of the possible loss of time or effort. They describe how to avoid the loss. Notes are also used to point out important information that you should read.

## Introduction

The TruVision TVE-DEC12 is a H.264/H.265 IP video decoder that decodes IP video streams and shows them on the connected monitors.

Based on a powerful DSP and a stable embedded system design, the TVE-DEC12 decoder provides a high-resolution decoding function for live view from TruVision IP cameras, digital video recorders, network video recorders and encoders.

## Package contents

The TruVision TVE-DEC12 IP video decoder is shipped with the following items:

- TVE-DEC12 decoder
- Power adaptor
- Power cable
- Quick start guide
- User manual (available from our web sites)

## **Key features**

The following key features are supported by the TVE decoder:

- Supports H.264 and H.265 compression
- Powerful decoding capability:
  - 2-channel video stream at 12MPX resolution, or
  - 4-channel video stream at 8MPX resolution, or
  - 10-channel video stream at 3MPX resolution, or
  - 16-channel video stream at 1080P resolution
- Can simultaneously decode up to a maximum of 16 video streams
- Multiple video display outputs: You can decode different cameras on HDMI, VGA, and BNC outputs
- Compatible with Interlogix TruVision IP cameras, TruVision recorders and TruVision encoders
- Supports ONVIF and RTSP streams
- Can be used as video wall with a HDMI, VGA, and BNC monitors
- Integrated in TruVision Navigator (version 8.1 SP2)

#### First-time use

The decoder does not have an OSD display. All configuration and control is done via the webpage.

## **Default network settings**

The default network settings are:

- IP address 192.168.1.70
- Subnet mask 255.255.255.0
- Gateway address 192.168.1.1
- HTTP port: 80

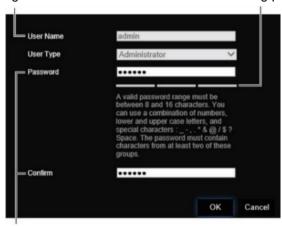
When you first start up the unit, the Activation window appears. You must define a high security admin password before you can access the unit. There is no default password provided.

## Tips on creating a strong password:

- A valid password range must be between 8 and 16 characters. You can use a combination of numbers, lower- and upper-case letters, and special characters: \_ ,
   \* & @ / \$ ? Space. The password must contain characters from at least two of these groups.
- The password is case-sensitive so use a mixture of upper- and lower-case letters.
- Do not use personal information or common words as a password

User Name: It is always "admin". It cannot be changed.

The bar showing password strength



Enter the new admin password and confirm it.

## Accessing the web browser

The on-screen display menus are available in English and 10 other languages.

#### To access the web browser: (Internet Explorer only)

- 1. Open the web browser and select your language.
- 2. Enter the IP address of the decoder (for example, http://192.168.1.70). Press the **Enter** key on the computer. The system displays the login window.

3. Enter the user name (default: admin) and password to log into the system. The decoder's main page appears, which by default is **Video Wall** (see Figure 3 on page 10).

## **Device manager network settings**

Use TruVision Device Manager to find and configure the IP address and other parameters of the device. This tool automatically identifies TruVision devices that support "auto-discovery" anywhere on the network, even in different subnets.

#### To use the TruVision Device Manager:

- 1. Download the tool from our website.
- 2. Double-click the shortcut icon to open the tool. Click **Device Manager** to begin the discovery process. The list of TruVision devices located on your network appears.

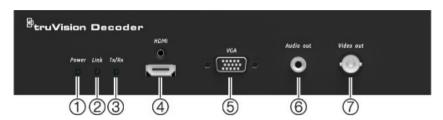
**Note**: The TruVision Device Manager can only detect devices that are on the same LAN. The tool cannot detect devices placed on a VLAN.

3. Change the device settings as required. Click **X** on the top right corner when completed.

# **Product description**

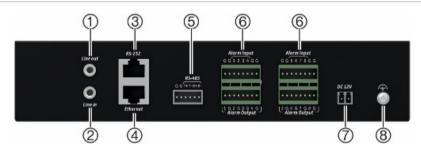
## Hardware

Figure 1: Front panel



| LED indicator | Description                            |
|---------------|--|
| 1. Power      | Power LED                              |
| 2. Link       | Network connection LED                 |
| 3. Tx/Rx      | Data transmitting/receiving status LED |
| 4. HDMI       | HDMI output                            |
| 5. VGA        | VGA output                             |
| 6. Audio out  | RCA Audio output                       |
| 7. Video out  | BNC decoding output                    |

Figure 2: Back panel



| Name |                    | Description   |  |
|------|--------------------|---|--|
| 1.   | Line out           | Audio output, 3.5mm connector.  |  |
| 2.   | Line in            | Audio input, 3.5 mm connector.  |  |
| 3.   | RS-232             | Connect to an RS-232 device, such as a computer.                            |  |
| 4.   | Ethernet           | Connect the 10M/100M/1000Mbps self-adaptive UTP Ethernet port to a network. |  |
| 5.   | RS-485             | Connect to RS-485 serial port.  |  |
| 6.   | Alarm Input/Output | Not applicable.   |  |
| 7.   | DC 12V             | Connect a 12 V power supply via a PSU.                                      |  |
| 8.   | GND                | Connect to ground.  |  |

# Video wall description

Figure 3: Video Wall webpage



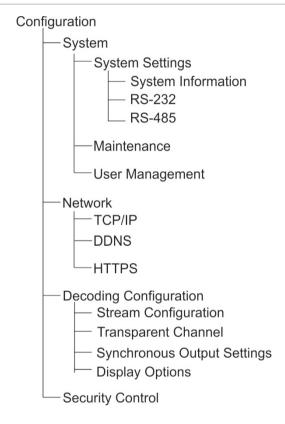
|    | Name                          | Description  |  |
|----|-------------------------------|--|--|
| 1. | Video Wall menu               | Set up how you want the video wall to appear. Lets you select which device is displayed on which monitor. Drag and drop devices from the device tree to a monitor.                                     |  |
|    |                               | Note: Video images cannot be seen on the decoder webpage.  |  |
| 2. | Video Wall Configuration menu | Define the monitor resolution and layout (number of rows and columns on the wall.  |  |
| 3. | Configuration menu            | Configure the general settings of the decoder. See Figure 4 on page 11 for a description of its menu tree.   |  |
|    |                               | For further information on configuring the decoder, see "System configuration" on page 12, "Network configuration" on page 16, "Decoding configuration" on page 20, and "Security control" on page 23. |  |
| 4. | Device tree                   | List of devices connected to the decoder.  |  |
| 5. | Monitors                      | The decoder can be used with HDMI, VGA and BNC monitors simultaneously. Up to three monitors can be used.  |  |
| 6. | Scene list                    | Create a list of stored predefined layouts with their streams so that they can be quickly called up when needed.   |  |
| 7. | Multiview                     | Select the desired multiview.  |  |
| 8. | Shortcut toolbar              | Save the selected scene.   |  |
|    |                               | Delete all windows.  |  |
|    |                               | Refresh the screen.  |  |
|    |                               |  |  |

| Name | Description  |
|------|--|
|      | The Send to Back button lets you switch the positions of overlapping video tiles. Using the mouse, you can position the streaming tiles to overlap. By clicking the 'Send to the back layer' button, the two tiles swap positions: the tile in the front moves to the background and the tile in the background, moves to the front. |
|      | Note: The Send to Back function is not available for a scene.  |

# Configuration menu tree

Figure 4 below shows the structure of the Configuration menu tree.

Figure 4: Configuration menu tree



# System configuration

Log in and go to the Configuration menu to configure the general settings of the decoder. The System menu has three main menus:

- System settings
- Maintenance
- User management

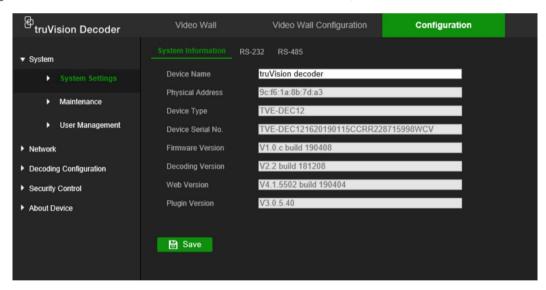
## **System settings**

Use this menu to:

- Set and view the system Information, such as set the decoder name, and view the version of the firmware and decoder.
- Set the parameters of the RS-232 communication port.
- Set the parameters of the RS-485 communication port.

#### To set up the system settings of the decoder:

- 1. Go to Configuration > System > System Settings.
- 2. To set up the decoder name and view the decoder's system information, click the **System Information** tab. **Enter the** decoder name, if desired.



- 3. To set up the RS-232 parameters, click the **RS-232** tab. Select the desired RS-232 port, baud rate, data bit, stop bit, parity, flow control, and working mode parameters.
- 4. To set up the RS-485 parameters, click the **RS-485** tab. Select the desired RS-485 camera number, baud rate, data bit, stop bit, parity, and flow control parameters.
- 5. Click the **Save** to save the changes.

#### **Maintenance**

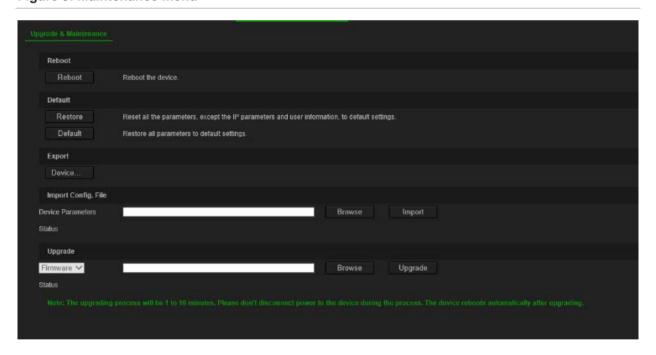
Use this menu to:

- Reboot the decoder: The administrator can reboot the decoder.
- Restore/Default the decoder: The administrator can reset the decoder to the factory default settings. Network information such as IP address, subnet mask, and gateway are not restored to factory default settings.

**Note**: Only the administrator can restore factory default settings.

- Import/Export configuration settings: The administrator can also export and import configuration settings from the decoder. This is useful if you want to copy the configuration settings to another device, or if you want to make a backup of the settings.
- **Update the decoder firmware**: The administrator can update the decoder firmware via the decoder web browser. Non-admin users can also upgrade the firmware if they have upgrade permission. The decoder firmware can be updated using TruVision Navigator (version 8.1 SP2). For further information, refer to the TruVision Navigator user manual. The firmware upgrade file is labeled tvedec12.dav.

Figure 5: Maintenance menu



#### To reboot the decoder:

- 1. Go to Configuration > System > Maintenance.
- 2. Click the Reboot button.
- In the pop-up window, enter your admin password and click OK.
   The system reboots.

#### To restore parameters to default factory settings:

1. Go to Configuration > System > Maintenance.

2. To restore all parameters, except network settings, to default factory settings: Click the **Restore** button. Enter the Admin password, click **OK**, and then click **Yes** to confirm that you want to restore all parameters except network settings to default.

-or-

**To restore all parameters to default factory settings**: Click the **Default** button. Enter the Admin password, click **OK**, and then click **Yes** to confirm that you want to restore all parameters to default.

The changes appear immediately.

#### To import and export files to and from the decoder:

- 1. Go to Configuration > System > Maintenance
- 2. To export the decoder's configuration parameters to the PC, click the Export button.

To import configuration parameters from the PC, enter the location of the file to select it and click **Import**.

#### To update the system firmware using the browser:

1. Download the latest firmware from our web site at:

EMEA: https://firesecurityproducts.com

Australian/New Zealand: https://firesecurityproducts.com.au/

- 2. Go to Configuration > System > Maintenance
- 3. Select the firmware file and click **Upgrade**. Click **Yes** to begin the upgrade process.
- 4. When the upgrade process is completed, the decoder will reboot automatically.

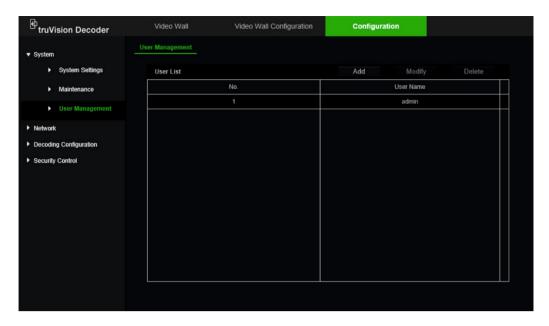
## **User management**

This menu allows you to create extra users and assign user access privileges. The access privileges can be customized for each user's needs.

Only an administrator can create and allocate access privileges to users.

#### To create a new user:

1. Go to Configuration > System > User Management.



- 2. Click the Add button to add a new user.
- 3. Enter the user name and the Admin password.
- 4. Assign the user rights to this user for the operations that they can do remotely. Select one or more of the following rights:
  - Select All: Select all the options.
  - Remote Parameter Settings: Remotely configure parameters and import configuration.
  - Remote Upgrade: Remotely upgrade the decoder firmware.
  - Remote Reboot: Remotely reboot the recorder.

When no options are selected, the user cannot change any configuration setting, but can drag/drop streams from the tree to the monitors in the Video Wall screen.

5. Click OK.

#### To modify a user:

- 1. Go to Configuration > System > User Management.
- 2. Click the Modify button.
- 3. Make the desired changes, such as change the password user rights.
- 4. Click OK.

#### To delete a user:

- 1. Go to Configuration > System > User Management.
- 2. Select the desired user and click the **Delete** button.
- 3. Confirm your choice and click OK.

# **Network configuration**

The Network menu allows you to manage all network related aspects of the decoder including general network settings, DDNS, NTP synchronization, email setup, UPnP settings, FTP server setup, and IP address filter.

## TCP/IP settings

#### To configure the general network settings:

1. Go to Configuration > Network > TCP/IP.



#### 2. Enter the required settings:

**Enable DHCP**: DHCP (Dynamic Host Configuration Protocol) is a protocol for assigning an IP address dynamically to a device each time it connects to a network.

Select this check box if you have a DHCP server running and want your decoder to automatically obtain an IP address and other network settings from that server. The DHCP server is typically available in your router.

Default value is Disable.

**IPv4 Address**: Enter the address of the decoder. This is the LAN IP address of the decoder. Default value is 192.168.1.70

**IPv4 Subnet Mask**: Enter the subnet mask for your network so the decoder will be recognized within the network. Default value is 255.255.25.0.

**IPv4 Gateway**: Enter the IP address of your network gateway so the decoder will be recognized within the network. This is typically the IP address of your router. Consult your router user manual or contact your ISP to get the required information on your gateway. Default value is 192.168.1.1.

**Preferred DNS server**: Enter the preferred domain name server to use with the decoder. It must match the DNS server information of your router. Check your router's browser interface or contact your ISP for the information.

Alternate DNS server: Enter the alternate domain name server to use with the decoder.

3. Click **Save** to save the settings.

## **DDNS** settings

DDNS servers allow you to connect to your decoder using a dynamic address. This dynamic address needs to be registered with a DNS service. The DDNS setup menu allows you to enable or disable DDNS and to configure it using ezDDNS, No-IP or DynDNS.

**Note**: Some service providers block the default RTSP streaming port 554 used for video streaming. So if you are not receiving video images over the internet, you may need to change it to another value.

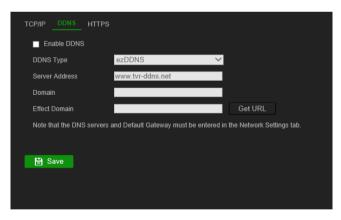
There are three ways to set up a DDNS account:

- ezDDNS: A free-of-charge service included with your decoder and fully managed within the decoder interface. It is exclusive to TruVision products.
- DynDNS: A third-party service where users need to apply for a DynDNS account on the Dyn.com website.
- No-IP: A third-party service where users need to apply for a no-IP account on the no-ip.com website.

**Caution**: If you use the services of DynDNS or No-IP, your account user name and password for these services will be sent to them in clear text format when you set up your connection in the decoder.

#### To configure the DDNS settings:

Go to Configuration > Network > DDNS.



- 2. Select the **Enable DDNS** checkbox to enable this feature.
- 3. Select one of the DDNS types listed:

**ezDDNS**: Click the Get URL button. The URL address to access the unit is displayed. If no host name is specified, the DDNS will allocate one automatically.

The maximum length for the host name field is 64 characters. This limit does not include tvn-ddns.net. An example of a host name could be max64chars.tvn-ddns.net.

- or -

**DynDNS**: Select DynDNS and enter the server address for DynDNS. In the decoder domain name field, enter the domain name obtained from the DynDNS web site. Then enter your user name and password registered in the DynDNS network.

For example:

Server address: members.dyndns.org

Domain: mycompanydvr.dyndns.org

User name: myname

Password: mypassword

- or -

**NO-IP**: Enter server address (for example, dynupdate.no-ip.com). In the host name field, enter the host obtained from the NO-IP web site. Then enter the user name and password that are registered with the No-IP network.

4. Ask your ISP service provider for your DNS server address or look it up in the browser interface settings of your router.

Go to **Network** and enter the preferred and alternate DNS server addresses as well as the default gateway address.

5. Click **Save** to save the settings.

## **HTTPS** settings

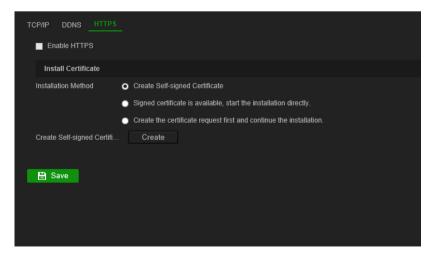
Using HTTPS (Hypertext Transfer Protocol Secure) is a secure protocol that provides authenticated and encrypted communication. It ensures that there is a secure private channel between the decoder and the PC.

You can create self-signed server certificates as well as request certified server certificates to ensure your network security. For larger companies, a corporate certificate might be available with the IT department.

**Note**: You must run Microsoft Internet Explorer as administrator.

#### To create a server certificate:

Go to Configuration > Network > HTTPS.



#### 2. Check Enable HTTPS.

**Note**: This only works if you have entered the address in the browser as HTTPS (as in https://192.168.1.70)

- 3. Select the type of certificate you want:
  - Create a self-signed certificate:
    - a) Select Create Self-Signed certificate.
    - b) Click Create. The Create pop-up window appears.
    - c) Enter the country, hostname/IP address, and days of validity (there are more parameters, but you do not need to add anything to them) and click **OK**.
    - d) A screen appears showing certificate information. Click Save.
  - or –
  - Create a certificate request and continue with the certificate installation:
    - a) Select Create the certificate request first and continue the installation.
    - b) Click **Create** to create the certificate request and then click **Download**. Click **Save** to save the certificate in the desired folder and then submit it to a trusted certificate authority for signature.
    - c) When you receive the signed certificate, upload it to the decoder. Click **Browse** to locate the certificate file and then click **Install**.
  - or -
  - · If you already have a certified certificate:
    - a) Select Signed certificate is available, start the installation directly.
    - b) Click Browse to locate the certificate file and then click Install.
- 4. Click **Save** to save the settings.

# **Decoding configuration**

This menu contains settings that influence the decoding behavior, such as automatically switching between main and substream, configuring transparent channels, synchronizing video outputs, and defining what appears on the monitors when decoding stops.

## **Stream configuration**

The stream configuration setting allows the decoder to switch automatically between main and substream when the resource limit of the decoder is reached.

#### To set up the stream configuration:

1. Go to Configuration > Decoding Configuration > Stream Configuration



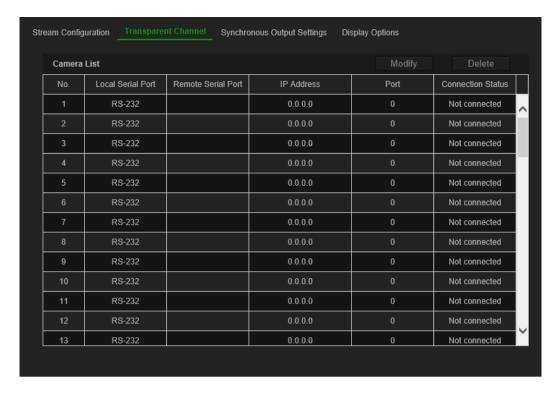
- Select the checkbox Auto-Switch Stream Type to enable auto switching between main stream and substream
- 3. Click **Save** to save the settings.

## **Transparent channel**

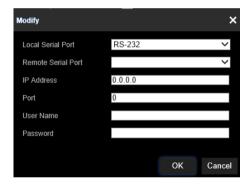
The transparent channel needs to be configured to allow the data to be transmitted between the encoder and decoder.

#### To configure the transparent channel

1. Go to Configuration > Decoding Configuration > Transparent Channel.



- 2. Select the desired transparent channel from the list to configure.
- 3. Click **Modify** to modify the parameters of the selected transparent channel.



- 4. Under Local Serial Port and Remote Serial Port select either RS-485 or RS-232. Local Serial Port: The serial port used as the transparent channel by the decoder. Remote Serial Port: The serial port used as the transparent channel by the encoding device.
- 5. Click **Save** to save the settings.

## **Synchronous Output Settings**

Use this menu to synchronize all video outputs of the decoder.

#### To configure Synchronous Output Settings

 Go to Configuration > Decoding Configuration > Synchronous Output Settings.



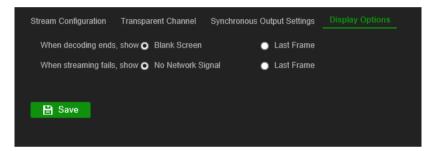
- Click Enable Sync Out to enable the synchronization of all outputs. A message box pops up saying that all outputs will be synchronized after the screen goes black momentarily.
- 3. Click **OK** to confirm the settings.

## **Display options**

Use the Display Options menu to define what appears on the monitors when decoding stops.

#### To set up the display options:

1. Go to Configuration > Decoding Configuration > Display Options.



2. Select Blank Screen or Last Frame to be displayed when decoding ends.

Blank Screen: If selected, the screen becomes blank when the decoding ends.

**Last Frame:** If selected, the screen will show the last frame when the decoding ends.

3. Select No Network Signal or Last Frame to be displayed when streaming fails.

**No Network Signal**: If selected and streaming fails, the screen will show a message stating that there is no network signal.

Last Frame: If selected, the screen will show the last frame when streaming fails.

4. Click **Save** to save the settings.

# **Security control**

Use the Security Control menu to enable/disable SSH, HTTPS, network discovery and the webpage time out.

#### To set up the Security Control:

1. Go to Configuration > Decoding Configuration > Security Control.



2. Make the necessary changes to the settings:

SSH: It can be enabled and disabled.

**Multicast discovery**: Enable/disable multicast discovery. This feature allows you to enable/disable the discovery of the decoder on the LAN network by TruVision Device Manager.

**Webpage time out**: Enable/disable webpage time out. Enabling this feature will automatically log out the user after five minutes of inactivity.

# Configuring the video wall

The decoder can be used with HDMI, VGA and BNC monitors simultaneously, allowing you to create a video wall. A video wall allows camera images (video tiles) to be displayed on more than one monitor.

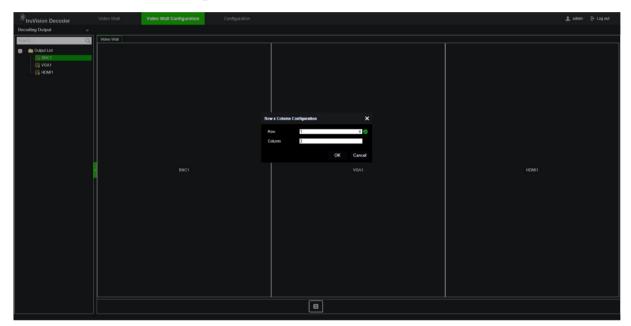
See Figure 3 on page 10 for a description of the video wall.

## Video wall layout

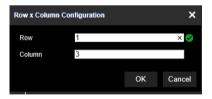
You need to define the layout of the video wall depending on the physical setup of the three monitors.

#### To setup the video wall layout:

1. Go to Video Wall Configuration.



2. Click the layout icon <a>Image: Image: Im



Enter the number of monitors installed horizontally (row) and vertically (column). Click **OK**.

3. Assign each monitor to a position on the video wall layout.

From the tree on the left of the screen, drag and drop the selected monitor into the desired monitor position.



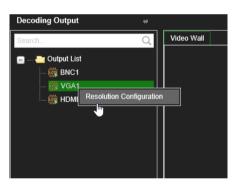
## **Monitor resolutions**

You must define the resolution of every monitor.

Note: Output configuration mode is not used in this version of the decoder.

#### To setup the resolution for the VGA monitor:

- 1. Go to Configuration > Video Wall Configuration.
- 2. Right-click the VGA monitor and select Resolution Configuration.

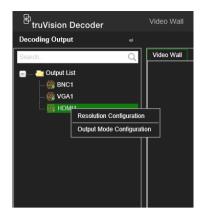


#### Select one of the following VGA resolutions:

| 1024 x 768 @ 60Hz (XGA)   | 1920 x 1080@ 60Hz (1080P)  |
|---------------------------|----------------------------|
| 1280 x 1024 @ 60Hz (SXGA) | 1920 x 1080@ 50Hz (1080P)  |
| 1280 x 720 @ 50Hz (720P)  | 1690 x 1050 @ 60Hz (WSXGA) |

#### To setup the resolution for the HDMI monitor:

- 1. Go to Configuration > Video Wall Configuration.
- 2. Right-click the HDMI monitor and select Resolution Configuration.



#### Select one the following HDMI resolutions:

1024 x 768 @ 60Hz (XGA)

1920 x 1080 @ 50Hz (1080P)

1280 x 1024 @ 60Hz (SXGA)

1600 x 1200 @ 60 Hz (UXGA)

1280 x 720 @ 50Hz (720P)

1690 x 1050 @ 60Hz (WSXGA)

1280 x 720 @ 60Hz (720P)

3840 x 2160 @ 30Hz (4K)

1920 x 1080 @ 60Hz (1080P)



If the HDMI monitor is a LED monitor, select LED and the resolution, and define the width and height.

#### To setup the resolution for the BNC monitor:

- 1. Go to Configuration > Video Wall Configuration.
- 2. Right-click the BNC monitor and select Resolution Configuration.

## Add, modify or delete video streams

The decoder does not have a discovery tool for finding cameras, encoders, or recorders on the network. The channel information needs to be entered manually.

**Note**: The decoder can simultaneously decode up to a maximum 16 video streams.

#### To add a stream to the decoder:

1. Go to Video Wall. (See Figure 3 on page 10 for an example of this window.)

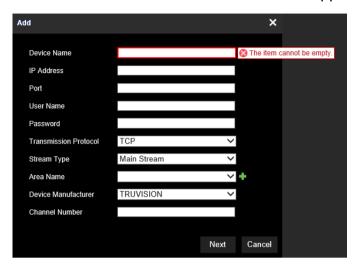


2. Click + IP to add a TruVision IP camera, an ONVIF camera, an encoder channel, or a recorder channel.

3. Click + RTSP to add a RTSP stream of a device.

#### To add a TruVision IP camera, ONVIF camera, or encoder/recorder channel:

1. Click in the Video Wall window. The +IP Add window appears:



- 2. Enter the information for the device:
  - **Device Name**: Enter a meaningful name for the stream. The text box cannot be left empty.
  - IP Address: Enter the IP address for the device.
  - Port: Enter the command port the device (default: 8000); for ONVIF devices, enter port 80
  - User Name: Enter the user name to access the device
  - Password: Enter the password to access the device
  - Transmission Protocol: Select the appropriate transmission protocol (TCP or UDP)
  - **Stream Type**: Select the desired stream type (main stream, substream, or third stream (if available)).
  - Area Name: Every device needs to be assigned to an area. An area can be the logical group to which this device belongs (For example: a site name, a floor number,...). To create an Area, click the + button, enter the area name, and then click Save.
  - Device Manufacturer: Select TruVision or ONVIF.
  - Channel Number: Enter the highest channel number of the device.

For a normal camera, the channel number will be 1.

For an encoder or recorder; enter the highest channel number of the device.

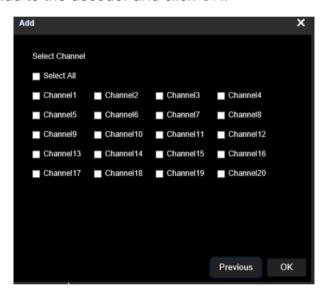
When using a hybrid recorder with both analog and IP cameras: When adding a hybrid recorder, such as TVR 15HD, TVR 45HD or TVR 46, that has both analog and IP cameras connected, the number of channels entered in this field is not the highest channel number of the recorder. You must enter the sum

of the total number of analog cameras that could be connected to the recorder and the actual number of IP cameras connected.

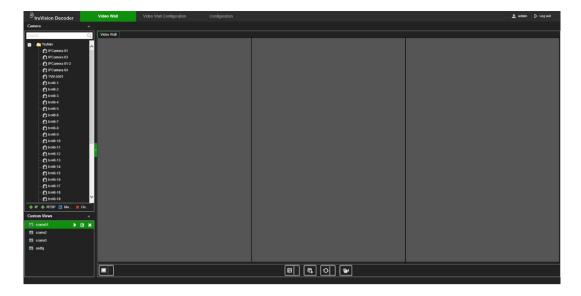
For example, this is the window for adding a 16-channel TVR 15HD recorder with 12 analog cameras and 4 IP cameras to the decoder. The channel number to enter is 20 (16 is the maximum number of analog cameras that could be connected plus 4 IP cameras actually connected):



- 3. Click Next to continue.
- 4. The available channels window of the device appears. Select the channel numbers that you want to add to the decoder and click **OK**.



The selected channels will then be added to the decoder and show up on the tree.



#### To modify a TruVision IP camera, ONVIF camera, or encoder/recorder channel:

1. Click in the Video Wall webpage. The +IP Modify window appears. Change the desired information and click OK.

#### To delete a TruVision IP camera, ONVIF camera, or encoder/recorder channel:

1. Click in the Video Wall webpage. The +IP Delete window appears. Confirm that you want to delete the stream and click **OK**.

#### To add a RTSP stream:

- 1. Click **+RTSP** in the Video Wall webpage.
- 2. Enter the information for the stream
  - **Device Name**: use a meaningful name for the stream
  - URL: enter the valid RTSP URL stream for the device, including the username and password
  - Area Name: select an area name from the drop-down list or create a new area name (see above)

Check the documentation of the device for the correct RTSP URL.

# Using the decoder

Once you have set up the devices/streams on the monitors (see "Configuring the video wall" on page 24), you can then adjust where and how the video tiles appear on screen.

#### Add device streams in the monitors

You can easily add device streams to the monitors.

#### To add device streams to the monitors:

- 1. Go to Video Wall.
- 2. Drag and drop a device from the tree on to the desired monitor. By default, the stream will be displayed in full screen mode.

**Note**: You cannot add more than three streams in full screen mode to one monitor. If needed, resize the stream tile to be able to add more streams.



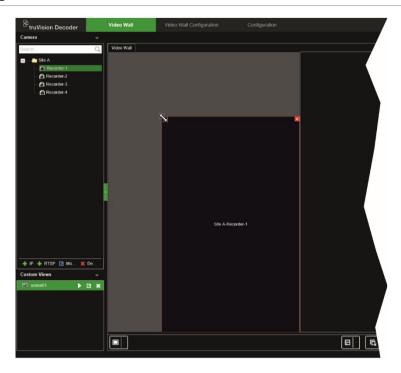
**Note**: Video images cannot be seen on the decoder window. Only the name of the stream will appear.

3. Adjust the size of the stream tile as required. See the next section for instructions.

## Adjust the size of a stream tile

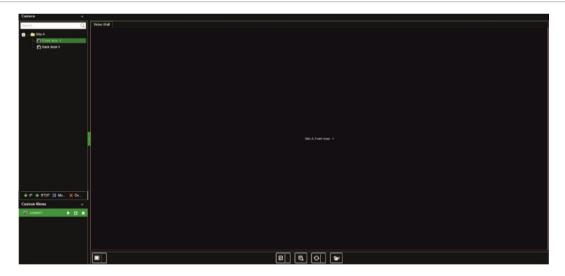
When you click on a stream, the selected video tile is framed by a red rectangle. You can change the size of the rectangle by pressing the left mouse button on the rectangle and then dragging the mouse until the tile is the desired size (see Figure 6 on page 31).

Figure 6: Resizing a video tile



One of the features of the video wall is that you can show one stream spread over different monitors. To do this, extend the size of the rectangle over the two monitors (see Figure 7 below).

Figure 7: Extending a video tile over two monitors



## Select a predefined layout

There are some predefined layouts available that you can select for each monitor. The following layouts are available:

• Full screen

• 1+7

• 1x2

• 3x3

• 2x2

• 3x4

• 1+5

• 4x4

#### To select a predefined layout:

- 1. Go to Video Wall.
- 2. Add a stream to a monitor. By default, the stream will be displayed in full screen mode.
- 3. Select the stream so that you see the red rectangle.
- 4. Click the multiview button and select the desired layout.

**Note**: The maximum number of streams that can be shown simultaneously on all monitors is 16.

5. Once the desired layout is selected, you can assign streams to each video tile in the layout.

## Freely position a video tile

The decoder lets you freely position a video tile anywhere on another monitor screen. This can be useful if, for example, you have two monitors located far apart. This decoder feature lets you drag one or more video tiles from one monitor to the other monitor so that you can easily observe the selected roaming tile on the other monitor. See Figure 8 below for an example of the result.

**Note**: The roaming tile feature is not available for BNC monitors. It can only be used with the HDMI and VGA monitors.

Figure 8: Example of using the roaming tile feature

Two monitors (HDMI and VGA) located far apart. One screen has multiview.



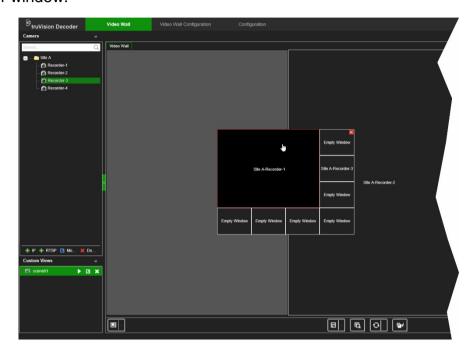


In the decoder, drag and drop a video tile of one monitor to the other monitor. The result will look like this on the monitors:



#### To set up a roaming tile:

- 1. Go to Video Wall.
- 2. If you have not already done so, configure the video wall layout and add the devices, such as camera or recorder streams. Define the multiview layout of the selected video monitor.
- 3. Drag the desired tile from one of the monitor windows and place it anywhere on a monitor window.



**Note**: By default the roaming tile is on top of the other tiles. To place it underneath, click the "Send to back layer" button.

4. Double-click the roaming tile to zoom in or out of the tile.

## Set up scenes

A Scene is a custom view of the decoder. This feature allows you to store predefined layouts with streams so that it is easy to call them up when needed. The output type is not stored when storing a scene.

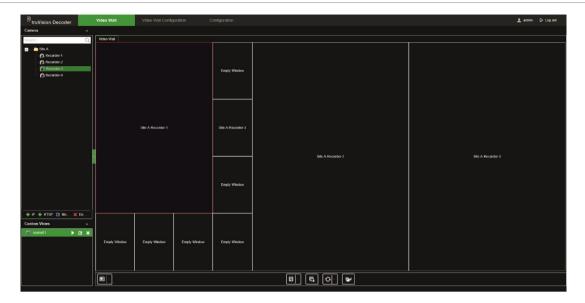
By default, Scene1 is always available and cannot be deleted. When first using the decoder, Scene 1 is empty. There are no streams yet assigned to it.

You can configure up to a maximum of eight scenes.

#### **Example:**

Streams have been assigned to the monitors (in this example a multiview layout on the left monitor and two full-screen recorder streams on the other monitors). See Figure 9 on page 34.

Figure 9: Example of scenes assigned to three monitors



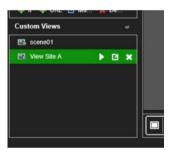
#### To save a scene:

- 1. Go to Video Wall.
- 2. To save this layout as a scene, click the Save/Save As button.



3. Enter the name of the scene to be saved and click OK.

The layout with streams is then saved as a scene:



#### To play, rename, or delete a scene:

- 1. Go to Video Wall.
- 2. To play a predefined scene, click the play button for the desired scene.
- 3. To rename a predefined scene, click the rename button for the desired scene and enter the new name.
- 4. To delete a predefined scene, click the Z delete button for the desired scene.

## Manage the decoding of a video tile

Right-click a stream tile to show the available commands for that tile. The list of options displayed will depend on the device selected. The options available are:

- Stop decoding: Start/stop decoding.
- Show the decoding status: Show the decoding information for the selected stream.



When you click **More**, a separate webpage will open and you can see the decoding status of all streams.

- Turn on/off audio for the stream
- Decoding delay: Use this function to prioritize the quality or the fluency of the stream. Select one of the options from the drop-down list:



• Enable Smart Information: with this function you can show the VCA information for an IP camera in the stream.

## Set up a sequence of streams in a tile

You can set up a sequence of streams on the monitor.

#### To set up a sequence:

- 1. Go to Video Wall.
- 2. Select a tile in the monitor (red rectangle will be seen around the tile).
- 3. Right-click the area name in the device tree and select Start Auto-Switch.
- 4. Setup the dwell time.
- 5. The sequence will start of all cameras of the area.
- 6. A small icon in the selected video tile on the webpage shows that the sequence is running on the monitor.

It is a known limitation that the actual status of the sequence will not be displayed in the webpage.

# **Appendix: Supported devices**

#### **Cameras**

Legacy TruVision IP cameras (TVx-Mx2xx) Series 5 (fixed and PTZ)

Series 1 PTZ and fixed cameras Series 6

Series 2 360° cameras (TVF)
Series 3 Panoramic wedge

Series 4 Residential cameras (RS-xxxx)

Series 4 Stainless Steel Thermal cameras

#### **Encoders**

TVE-400 TVE-410
TVE-800 TVE-810
TVE-1600 TVE-1610

TVE-110

#### Recorders

TVR 41 series
TVR 42 series
TVR 10 series
TVR 11 series
TVR 12 series
TVR 12 series
TVR 12HD series
TVR 15HD series
TVR 15HD series
TVR 14HD series
TVR 71 series
TVR 71 series

TVR 45HD series