

TruVision Full Size IP PTZ Camera Firmware V12.1 FP2 Release Notes

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Introduction

This is the TruVision Full Size IP PTZ Camera Firmware V12.1 FP2 Release Notes with additional information not covered in the user manual. For the latest information on the TruVision full size IP PTZ cameras, please visit:

EMEA: <https://firesecurityproducts.com>

Australia: <https://firesecurityproducts.com.au/>

Supported camera list

Full size IP PTZ cameras:

TVP-5104

TVP-5105

Important note about Firmware V12.1 FP2

Please note that after upgrading to firmware version 12.1 FP2 you will not be able to downgrade the camera to an earlier firmware version.

Improvements with Firmware V12.1 FP2

- Auto tracking improvements
- VCA detection target improvements
- Fixed auto port mapping issue

- Implemented PEAP/TLS protocol and removed MD5 protocol for 802.1x authentication
- H.265 stream modifications
- Password reset mechanism updated
- Digital signature certificate updated

Contacting Support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

Europe, Middle East, and Africa

W Go to www.firesecurityproducts.com/en/contact

Australia

E cs@firesecurityproducts.zendesk.com

W www.firesecurityproducts.com.au/support
