# TruVision TVE-x20 Encoder Firmware V17.0 FP6 Release Notes

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## Introduction

This is the TruVision TVE-x20 Encoder Firmware V17.0 FP6 Release Notes document with additional information not covered in the user manual. For the latest information on the TruVision x20 Series Encoders, please visit:

EMEA: www.firesecurityproducts.com

Australia: www.firesecurityproducts.com.au/

## Supported encoder list

TruVision x20 Series encoders:

- TVE-120
- TVE-420
- TVE-820
- TVE-1620

## Enhancements

- Added MJPEG support for substreams for TVE-820 and TVE-1620
- Added Video & Audio support to MJPEG for substream
- Updated ONVIF support
- ONVIF enabled by default

# Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

**Note**: Please be ready at the equipment before calling.

**Table 1: Technical support**

| | |
|---|---|
| **Europe, Middle East, and Africa** | |
| W | Go to *www.firesecurityproducts.com/en/contact* |
| **Australia** | |
| E | cs@firesecurityproducts.zendesk.com |
| W | www.firesecurityproducts.com.au/support |

# Product documentation

Please consult the following web link to retrieve the electronic version of the product documentation. The manuals are available in several languages.